Dear Prof. Naidoo,

I really appreciate your regular ethics article in the S.A.D.J., because it is quite difficult to accumulate enough Ethics CPD’s.

The June edition was on over-servicing and it reminded me of the other side of the coin, namely “professional neglect”.

After 30 years in private practice, I often wonder how much better I could have done. Although I had a patient today with food stuck all over, bleeding gums and I looked back on my card and I had done oral hygiene instruction four times already, shown with a toothbrush in his mouth and shown how to floss.

So some patients will just not take notice...

Yours sincerely,
John Benghiat.