Perceptions of professional practitioners and property developers relating to the costs of green buildings in South Africa

DA Coetzee, A C Brent

Sustainable design practices are a key component in ensuring that the building and civil infrastructure industry does not damage our natural environment. Green buildings – and allied initiatives in other sectors of the built environment – are a primary mover in promoting sustainable design practices. An important and dangerous inhibitor of sustainable design practices, however, is the perception among key decision-makers that the additional costs of green – or sustainably designed – buildings are too high, and that they are therefore not economically viable. This study tested what those perceptions are, and compared the results to (limited) actual cost data and found that the cost premium is less than half of what most decision-makers think it is. Recommendations are then made around the development of awareness programmes at both undergraduate and postgraduate levels, the need to highlight the necessity for developing further and more accurate data related to green building costs, and the need to establish incentives to drive the take-up of sustainable design practices.

INTRODUCTION

The research that is summarised in this paper is based on the notion of sustainable development and its prerequisite, sustainable design. The sustainability philosophy that underlies sustainable design manifests (partially) in the development of the “green buildings” and “green precincts” movement. The built environment industry imposes burdens on resources, and thus green

Table 1 Practical implications of green building design

<table>
<thead>
<tr>
<th>Impact area</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operative indoor temperature</td>
<td>Operative temperature is the result of a combination of air temperature, radiant temperatures (emitted from surfaces inside the building), air velocity and air humidity levels. All these factors impact on the thermal body balance.</td>
</tr>
<tr>
<td>Indoor humidity</td>
<td>As temperature and humidity levels increase, the perceived discomfort increases rapidly, since humans rely on evaporative cooling via perspiration. Humidity levels below 30% lead to irritation of the eyes.</td>
</tr>
<tr>
<td>Air velocity</td>
<td>Drafts are particularly uncomfortable when temperatures are low, and are often negatively perceived when caused by mechanical means.</td>
</tr>
<tr>
<td>Visual comfort</td>
<td>Visual comfort is a function of both natural and artificial lighting. Degree of illuminance, evenness (low contrast), freedom from glare and light colour impact on comfort levels.</td>
</tr>
<tr>
<td>Acoustics</td>
<td>Acoustics are possibly the most overlooked aspect of building design. Acoustic discomfort is often subconscious and not well expressed by occupants.</td>
</tr>
<tr>
<td>Air quality</td>
<td>Air quality is an important factor for health and has been linked to “sick building syndrome” by many studies over the last 30 years.</td>
</tr>
<tr>
<td>Electromagnetic compatibility</td>
<td>Electromagnetic radiation, and its implications for building design, have not been well researched. However, it should be noted as something to consider where possible.</td>
</tr>
<tr>
<td>Energy demand</td>
<td>The primary drivers of energy consumption are: space heating, water heating, space cooling, ventilation and lighting. The biggest opportunity to improve the economic return for green buildings lies in the reduction of energy consumption. Given the rapidly increasing cost of electricity in South Africa, coupled with the ever-increasing price of oil, this aspect provides the most compelling argument for green buildings.</td>
</tr>
<tr>
<td>Water demand</td>
<td>South Africa is a water-stressed country. Although water availability is adequate for the foreseeable future, we cannot consider ourselves to be water secure.</td>
</tr>
</tbody>
</table>
buildings are going to play an ever more critical role in world society as population levels increase and natural resources become more and more constrained, and therefore expensive. The CSIR (2002) has estimated that buildings and civil infrastructure consume up to 40% of all resources and produce 40% of all waste, including 30% of greenhouse gas emissions, over the life cycle of the assets – from construction, through the operational life, to final decommissioning. Consumption of water is estimated at about 17% and energy at between 30% and 40% of the entire economy (CSIR 2002: 12).

The Green Building Council of South Africa (GBCSA 2012) states that “… a green building is energy and resource efficient and environmentally responsible. Using design, construction and operational practices, green building is high-performance and reduces the negative impact of construction on people and the environment.”

Some of the practical implications are summarised in Table 1. Many studies have been conducted elsewhere into the cost premiums of implementation versus the savings gleaned over the life cycle of a green building. In general, the studies indicate premiums ranging from 1% to 8% (Tatri & Kucukvar 2011). It is generally accepted, however, that perceptions in the marketplace are that cost premiums are much higher than the research shows, sometimes as much as 30% (Morris 2007). However, these perceptions have not yet been tested in the South African context to better understand the barriers preventing the pursuing of green buildings and sustainable design as a country.

### The economics of green building

According to Boston Mayor, Thomas Menino (in Kubba 2010b: 305), “High performance green building is good for your wallet. It is good for the environment. And it is good for people.” This statement defines one of the basic premises of this study, namely that green building and sustainable design make economic sense.

Brown et al (2011) speak of the 4th economic revolution, one defined by resource scarcity. The first three – Agrarian, Industrial and Digital – are part of accepted economic theory. The 4th will be defined by the following five new competencies:

- Collaborative growth and efficiency
- Zero waste
- Renewable resources

- Climate resilience (an ability to adapt to climate changes that we are already seeing now), and
- Eco-performance measurement (measuring resource usage, particularly energy and water).

Some of the economic benefits of green buildings are:

1. Increased income:
   a. Higher rental rates
   b. Higher rental growth, and
   c. Higher occupancy rates.

2. Lower costs:
   a. Operating costs:
      i. Lower energy costs, and
      ii. Lower water costs.
   b. Reduced life cycle and capital costs.

Comparisons of costs for green buildings versus standard buildings are difficult because of the wide range of costings and many third variables. However, in spite of this the United States Green Buildings Council (USGBC 2012) indicates that:

1. The cost per unit area for LEED-certified buildings falls into the range of standard buildings. In other words, there are very little discernible cost premiums for green buildings [LEED stands for Leadership in Energy and Environmental Design].
2. LEED-certified office rentals are on average 11% higher than the average for multi-tenant Class A office space.
3. Operating costs of green buildings are 13.6% lower for new buildings and 8.5% lower for existing buildings.
4. Building values are 10.9% higher on new construction and 6.8% on existing buildings.
5. Returns on investments are 9.9% higher on new and 19.2% higher on existing buildings.
6. Occupancy rates are 6.4% higher for new and 2.5% for existing buildings.
7. Rental premiums are 6.1% higher for new and 1% higher for existing.
8. LEED gold building in the general services category use 25% less energy and 11% less water.
9. Maintenance costs are 19% lower, and this value is supported by Fowler et al (2010).
10. Occupant satisfaction is 27% higher in green buildings.
11. Green buildings have 34% lower greenhouse gas emissions.

The 2009 Greening of Corporate America report (McGraw Hill Construction & Siemens 2009: 2) indicates that 71% of corporates in North America expect a cost benefit from sustainability adoption (see Figure 1). This represents a major move towards a positive perception of the cost benefit of sustainable design and construction in America. The same report shows that
the most important driver of green buildings is increased energy costs (McGraw Hill Construction & Siemens 2009: 7).

Generally research indicates that energy (25% lower) and water (11% lower) (Fowler et al 2010) provide the largest opportunities for cost savings, and this makes intuitive sense, especially in the South African context where the company is facing major constraints.

The Incisive Media 2008 Green Survey: Existing Buildings showed that 65% of building owners report a positive return on their investment in green building features (Kubba 2010b: 306).

The Turner Construction Company reported that their 2010 survey showed that almost all building owners and developers intend to incorporate some level of green building features into their next projects, with reduced energy and operating costs being the most common drivers. However, the focus is now extending to other benefits, such as health and well-being, and corporate reputation (see Figure 2).

Morris (2007) reports anecdotal evidence of perceptions of the green building premium ranging as high as 30%. Kats (2009) summarised research from various sources, including the World Business Council for Sustainable Development, and showed (see Figure 3) that there is indeed a significant disparity between actual cost premiums and perceptions, with an actual cost premium median at below 2% and perceptions at 17%, as shown in Figure 4 (WBCSD 2008).

In 2006 the Green Building Council of Australia reported that negative perceptions regarding green buildings were rife, and there was a belief that cost penalties were significant and tenants did not care about “green”. By 2008 this had changed and the focus had moved away from cost towards benefit (GBCSA 2008: 12).

The perception is linked to the cost premium perception, because payback is the final measure of benefit. North American opinions of acceptable payback periods are shown in the Turner Construction Company Green Building Market Barometer (2010), as shown in Figure 5.

Figure 5 shows a fairly short required payback period, with 40% of US organisations requiring a four- to five-year period in terms of the Turner Construction Company Green Building Market Barometer (2010) survey. This appears to correlate with experiences in the South African market, where developers are believed to sell their interest fairly early on and therefore require short payback periods. This is known as a split incentive and is cited by the GBCSA (2012: 102) as a barrier to green building development in South Africa. This occurs because the entity that pays for the design and building of the facility is often not the same that operates and maintains it. Therefore the benefit of the additional cost accrues to a different party.

The same survey reported that 63% of organisations thought (perceived) that long payback periods were the most significant inhibitor of green building development. In its Green Jobs Study the United States Green Building Council (USGBC 2009) developed data that shows an average payback of just less than five years (see Table 2).

The LEED-related spending value of US$4.01 divided by the annual savings of 90¢ gives a payback of just under 4.5 years; this is therefore consistent with the Turner Barometer.

Davis Langdon has probably been the most active researcher into the cost issues of green buildings. In an initial report in 2004 they reported no statistically significant differences between average costs per square foot for LEED buildings versus non-LEED buildings (Davis Langdon 2004). In a later report a 3% to 5% cost premium for a 5 Star (LEED) building, and a further 5% for a Gold Star building (Davis Langdon 2007) were documented. This represents US$19/m² for a possible change from 4 to 5 Star and US$40/m² for a change from 4 to 6 Star.

A number of additional key points are likely to affect the economic balance of green building implementation in the near future (Davis Langdon 2007):

1. The impact of possible future taxes related to sustainability.
The possibility of carbon trading systems.

South Africa.

A growing appreciation for the productivity benefits of green buildings, which have previously been discounted as too "soft" to evaluate.

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A growing tendency towards a full life cycle analysis.

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survey design (as can be seen in Figure 6). The options for cost premium in the survey were set in 5% intervals from 0%–5% up to 25%–30%, with a “catchall” of >30% for anything above. The results show that 22.5% of respondents (nearly one in four) selected “Above 30%”. This shows that the survey design should have had at least a further two or more categories, namely 30%–35% and 35%–40%. Given this weakness, the mean is a less reliable measure of central tendency. The median is a better measure and has been used in the analysis.

In the analysis of the median percentage premium the calculation is based on assuming that all “Above 30%” respondents fall into a 30%–35% interval. This, whilst conservative, may be misleading and will result in an understatement of the median value. Due to the relatively large sample, the confidence range of the results is narrow (1%) (refer to Table 3). The mean, median and mode values were calculated using grouped data methods.

Unfortunately only 16 quantity surveyors responded to the survey, thus not a statistically representative number. However, the median value of 12.9% is much lower than that of the whole group value. This most likely reflects the better financial knowledge of quantity surveyors. It also correlates better with the limited actual cost premium data available in South Africa (see Tables 4 and 5), and in other countries.

Whilst there is a shortage of information about the actual cost premium of green or sustainably designed buildings in South Africa, the following data is available:

2. WSP South Africa (2011) – see Table 5. These case studies indicate that green buildings in South Africa could reasonably be expected to cost between 2% and 10% more than so-called “standard buildings”. The median cost premium perception of the sample (n = 1192) gives a median cost premium of (approximately) 20% to 21%. This compares well with other research that indicates a value of 17% (WBCSD 2008). It is reasonable to expect South Africa to have a higher cost perception due to the later take-up of sustainable building design in this country, since South Africa is at a lower maturity level with regard to green buildings than leading overseas countries (GBCSA 2012). As a new technology becomes embedded it generally gets less costly as it becomes mainstream. The perception is that the South African premium is higher than First World countries, but that it will drop over time.

The actual data compiled by WSP (2011) and GBCSA (2012) clearly indicates values of 2% to 10%. If a worst case of 10% for actual costs is assumed, then the South African perception of the cost is double or 10% higher than what it actually is.

This has important ramifications for the take-up of sustainable design in South Africa, because decision-makers will not pursue green or sustainable design practices if they believe them to be too expensive, or if they do not believe that green practices will provide an economic benefit. The data clearly shows that the actual cost is significantly lower than perceptions. This means that the potential take-up of sustainable design practices in the built environment is being inhibited inappropriately.

This is particularly unfortunate, because the attitude of key decision-makers is not at all negative towards the idea of sustainable design. Less than 5% say they actively do not intend to pursue sustainable design practices. Despite the cost perception mismatch with actual cost, and the fact that nearly 29% of respondents feel that the cost recovery takes too long, nearly 63% still believe that green or sustainably designed buildings make economic sense.

Furthermore, there is a mismatch between perceptions of the payback period versus the required payback period. The perception of the payback period is seven years, while the required payback period is just under five years. This requirement of developers is consistent with international data – 40% of respondents to a Turner Construction Company Green Building Market Barometer...
Table 3 Confidence range calculation – all respondents

<table>
<thead>
<tr>
<th>Group</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>Σ</th>
</tr>
</thead>
<tbody>
<tr>
<td>x</td>
<td>2.50%</td>
<td>7.50%</td>
<td>12.50%</td>
<td>17.50%</td>
<td>22.50%</td>
<td>27.50%</td>
<td>32.50%</td>
<td></td>
</tr>
<tr>
<td>f_i</td>
<td>35</td>
<td>114</td>
<td>205</td>
<td>227</td>
<td>206</td>
<td>137</td>
<td>268</td>
<td>1 192.00</td>
</tr>
<tr>
<td>f_i x</td>
<td>0.875</td>
<td>8.55</td>
<td>25.625</td>
<td>39.725</td>
<td>46.35</td>
<td>37.675</td>
<td>87.1</td>
<td>245.90</td>
</tr>
<tr>
<td>x^2</td>
<td>0.0625%</td>
<td>0.5625%</td>
<td>1.5625%</td>
<td>3.0625%</td>
<td>5.0625%</td>
<td>7.5625%</td>
<td>10.5625%</td>
<td></td>
</tr>
<tr>
<td>f_i x^2</td>
<td>0.02188</td>
<td>0.64125</td>
<td>3.20313</td>
<td>6.95188</td>
<td>10.4288</td>
<td>10.3606</td>
<td>28.3075</td>
<td>59.92</td>
</tr>
</tbody>
</table>

|  |  |  |  |  |  |  |  |  |
|---|---|---|---|---|---|---|---|
| x = 20.63% | Mode = 17.56% | Median = 20.36% | S^2 = 0.77% | S_e = 0.25% | 1 | 0%–5% |
| 2 | 5%–10% | 3 | 10%–15% | 4 | 15%–20% | 5 | 20%–25% | 6 | 25%–30% | 7 | Above 30% |

Table 4 GBCSA cost premium data

<table>
<thead>
<tr>
<th>Building name</th>
<th>Rating</th>
<th>Capital premium</th>
<th>Submission costs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aurecon Century City</td>
<td>5 Star design</td>
<td>5%–8%</td>
<td>1.7%</td>
</tr>
<tr>
<td>Nedbank Phase II</td>
<td>4 Star design</td>
<td>3.3%</td>
<td>&lt; 0.5%</td>
</tr>
<tr>
<td>Mayfair-on-the-Lake</td>
<td>4 Star design</td>
<td>5%</td>
<td>1%</td>
</tr>
<tr>
<td>24 Richefond Circle</td>
<td>4 Star design</td>
<td>10%</td>
<td>R750k</td>
</tr>
<tr>
<td>Falcon Building Menlyn Maine</td>
<td>4 Star design</td>
<td>9.2%</td>
<td>0.55%</td>
</tr>
<tr>
<td>Aurecon Lynnwood Bridge</td>
<td>4 Star design</td>
<td>2.6%</td>
<td>0.26%</td>
</tr>
<tr>
<td>Forty on Oak</td>
<td>4 Star design</td>
<td>&lt; 1%</td>
<td>Not available</td>
</tr>
<tr>
<td>ABSA Towers West</td>
<td>5 Star as-built</td>
<td>&lt; 2%</td>
<td>Not available</td>
</tr>
</tbody>
</table>

Table 5 WSP cost premium data

<table>
<thead>
<tr>
<th>Building</th>
<th>Floor area</th>
<th>Capital premium</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>129 055</td>
<td>2.0%</td>
</tr>
<tr>
<td>2</td>
<td>56 000</td>
<td>3.5%</td>
</tr>
<tr>
<td>3</td>
<td>46 000</td>
<td>4.0%</td>
</tr>
<tr>
<td>4</td>
<td>46 000</td>
<td>3.5%</td>
</tr>
<tr>
<td>5</td>
<td>45 000</td>
<td>2.6%</td>
</tr>
<tr>
<td>6</td>
<td>38 000</td>
<td>3.5%</td>
</tr>
<tr>
<td>7</td>
<td>20 000</td>
<td>3.0%</td>
</tr>
<tr>
<td>8</td>
<td>16 027</td>
<td>5.0%</td>
</tr>
<tr>
<td>9</td>
<td>15 000</td>
<td>5.0%</td>
</tr>
<tr>
<td>10</td>
<td>6 479</td>
<td>7.5%</td>
</tr>
</tbody>
</table>

(2010) indicated a requirement of four to five years.

Although there is currently no local data to determine actual payback periods, international data shows that the payback period is in fact less than five years – as is required by local decision-makers. These values are very good, given that the lifespan of a building is (arguably) over 30 years. However, it must be noted that this argument only holds if the project initiator occupies the building, or the premium can be passed on to the purchaser or tenant. The latter then requires greater awareness of the advantages in the end-user market.

Narrative feedback
The narrative feedback from the survey was diverse. However, a number of themes are evident in the data:

1. There is a lack of training in sustainable design principles at undergraduate level.
2. There is a perception that a lot of current development in the green building sector is based on it being “fashionable”, rather than for responsible design or good practice reasons.
3. The implementation of sustainable design principles in the built environment should be part of all good design, and should not be considered as something extra or new. This is particularly true for energy consumption – responsible design must strive for maximum efficiency beyond compliance to the regulations.
4. A large number of those surveyed felt that sustainable design was both ethnically correct and socially responsible. This means that there is a strong foundation to build a sustainable design movement upon.
5. Many expressed the feeling that the “compliance” aspect of the green building certification programme is too “rules-based” and does not adequately recognise innovative thinking. The additional design costs caused by certification were also challenged. This could lead to projects that do not pursue certification, but may nevertheless follow the principles of green buildings. This is not necessarily a bad thing.
6. The approach being followed in South Africa is too closely modelled on the First World and is not sufficiently aligned with the reality of Africa.
7. Part of the cost premium problem is due to various parties taking advantage and charging more than necessary because of the immaturity of the market. This seems to be mostly directed at solar heating. Also part of this issue is untrained and unscrupulous operators trying to make money by “peddling” products under the moniker of “green”, but which may not in fact support sustainability principles.
correctly. This damages the credibility of sustainably designed buildings.

8. Local government needs to become more active in creating an enabling environment for sustainable design (for example, through the use of such systems as smart metering). This is inhibited by the lack of capacity in that sector.

9. There is a disjunction between the initial development of the building, which may be based on sustainability principles, and the operations, which often do not follow the same principles.

10. The split incentive was raised. This is where a developer pays the cost, but the tenant reaps the reward. This problem is addressed by the concept of a green lease, which attempts to share the benefits of a sustainably designed building between landlords and tenants. It also attempts to ensure that a sustainably designed building is operated in a sustainable way. This addresses the problem raised in the preceding point.

11. Existing specifications and practices were highlighted as constraints against the adoption and implementation of sustainably designed buildings. The key issue is that existing ways of doing things often counter the objectives of sustainable design. This means that it is important to ensure that all existing legislation, standards, by-laws and other regulations, specifically SANS 10400 Parts X and XA, as well as “best practice” are aligned with the principles and objectives of green buildings and sustainable design, and that they are also coherent.

CONCLUSIONS AND RECOMMENDATIONS

Contribution to practice

The objective of this survey was to test the perceptions of local built environment decision-makers to determine whether they believe that the cost premium of implementing green or sustainably designed buildings is more than it actually is. The data shows that this is the case – the perception of the cost is more than double what the actual cost premium is. This perception is consistent with international research.

The results also show that, despite these beliefs, there is a very positive attitude towards green or sustainably designed buildings. This means that there is a sound platform for promoting and improving sustainable design principles in the built environment.

The study shows that a well-constructed, facts-based information disseminating programme is likely to result in an accelerated take-up of green buildings built on sustainable principles, because there is a clear mismatch between the perception and the actual data.

It also shows that there is a need to assemble further (and more accurate) data regarding the actual cost premium of green or sustainably designed buildings, as well as data about the potential savings in operating costs that result from implementing more efficiently designed buildings. These two areas of data and information will provide better support to any initiative to increase the implementation of green buildings.

Conclusions

This study shows that the cost of implementing sustainable design practices in the built environment is less than most key decision-makers believe. Further studies are required to confirm international data which shows that the payback of such investments is less than five to seven years. However, it is certain that the net present value of any such investment is positive, because the lifespan of a building is more than thirty years, i.e. the benefit is realised for the investor over the lifespan.

The primary recommendations of this study are for more extensive and more accurate data and information, and for further education of decision-makers. This is likely to accelerate the take-up of sustainable design and operational practices in the built environment.

The following extracts from responses to the survey highlight three important points with regard to green buildings and sustainable design:

“Sustainable design should be pursued as a matter of course. It is often cheaper than conventional design, so there is no ‘pay-back’ period.”

“I measure everything against cost. If it makes financial sense I incorporate it. Green in my language is written gReen.”

The words “it’s the right thing to do” were mentioned in 13 separate narrative comments.

The study shows that there is a need to assemble further (and more accurate) data regarding the actual cost premium of green or sustainably designed buildings, as well as data about the potential savings in operating costs that result from implementing more efficiently designed buildings. These two areas of data and information will provide better support for any initiative to increase the implementation of green buildings.

This research highlights the lack of good data regarding the actual cost premium of green or sustainably designed buildings, as well as the economic payback that they produce. This is required in order to compare the results of a perception study (such as this one) to the real facts. The type of data needed relates to both the capital cost of a building designed for sustainability and the potential life cycle savings that can be generated by such a building during its operational life.

Recommendations

■ Recommendation 1: Carry out on-going detailed studies of the additional capital cost of green or sustainably designed buildings using all the data available for the current Green Star certified buildings. Categorise this, based on the rating achieved (Four Star, Five Star or Six Star).

■ Recommendation 2: Carry out on-going detailed studies of the potential operational cost savings of green or sustainably designed buildings, using all the data available for the current Green Star certified buildings. Categorise this based on the rating achieved (Four Star, Five Star or Six Star).

■ Recommendation 3: Implement an on-going programme to track the actual operational cost of Green Star certified buildings so that a comparison can be made against the savings predicted (as per Recommendation 2 above).

■ Recommendation 4: Derive average payback periods for green or sustainably designed buildings using the information calculated in Recommendations 1, 2 and 3 above. Notwithstanding the limitations described above, this survey has clearly shown that there is a mismatch between what built environment decision-makers believe the green building cost premium is and what it really is. This means that there is a need to provide information and training to the industry to clarify misperceptions. In order to do this, one requires the information generated from Recommendations 1 through 4.

■ Recommendation 5: Develop information sheets and training programmes which provide data to built environment professionals and other decision-makers, to support the notion that green or sustainably designed buildings are cheaper than they might think, and that the payback period for the additional investment is not only less than they think, it is well within the lifespan of a building and therefore results in a positive net present value.

■ Recommendation 6: Elevate the principles of green buildings and sustainable design to the highest possible significance levels in undergraduate education in built
of factors that influence the take-up of sustainable building practices. In order of importance these are as follows (see Figure 8):

1. Personal know-how
2. Business community acceptance
3. Supportive corporate environment
4. Personal commitment
5. Economic demand
6. Positive climate impact
7. Pragmatic involvement
8. Building attractiveness.

Of these factors the first four are all related to the perceptions and attitudes of those involved in the industry. This highlights the importance of accumulating and disseminating accurate information to role players, as described in the recommendations above.

REFERENCES


